.DAMCH

REGULATED SECTORS · NOTICES

Every mandatory notice sent, delivered and proven

We track deadlines, send notices on the right channel and keep proof of delivery for regulators and the courts.

THE LANDSCAPE

In regulated sectors, notifying is not enough: you must prove it

Energy, telecom, sanitation, banking, insurance and private health plans have rules on what to communicate, when and how. A late or unproven notice turns into complaints, fines and lawsuits.

2.33M

complaints closed on Consumidor.gov.br in 2025; banks and telecom lead

Senacon, Boletim Consumidor.gov.br 2025

6 days

is the average company response time to complaints

Senacon, Boletim Consumidor.gov.br 2025

15 days

minimum notice before cutting power for non-payment in Brazil

ANEEL, REN 1.000/2021, art. 360

HOW WE CAN HELP

- **Regulatory cadence**
  Each rule's deadlines turned into automatic triggers.
- **Multichannel notices**
  SMS, WhatsApp, email, bill and letter, with cross-channel fallback.
- **Proof of delivery**
  Time-stamped record of sending, reading and receipt.
- **Deadline tracking**
  Dashboard of what is due, what was sent and what failed.
- **Complaint response**
  Customer history ready for consumer agencies and ombudsman.
- **Opt-in and LGPD**
  Consent, preferences and audit trail per customer.

ANALYTICS .DAMCH

SECTOR EXPERIENCE

Billing, notice and collections journeys for telecom, energy and gas, via SMS with PDF, email and printed letters.

High-volume regulatory communications and statements with end-to-end traceability.

500M+	10B+	1.2B+	100M+
SMS sent	emails sent	PDFs generated	people reached

Security, Reliability & Objectivity.
Technology & Journey Design

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